

Help! Someone on our team is on a runaway complaint binge

Question: "We have someone on our admin team who seems to be a grievance addict. Whenever anything goes wrong or a system fails, she wants to assign blame and sit down with a manager to complain about it. Everything from our file system to the temperature in the office seems worthy to her of bothering someone so she can feel better. I don't think she really has anyone's best interest at heart; I suspect she's just one of those people who wants everything to be perfect for her and doesn't care how much tension her complaints cause. Any advice on how to deal with someone like that?" - *Pat, State Archivist*

Leave your response below!