

Is there any effective way to get colleagues to reduce their error rate?

Question: "Frankly, our admin team makes a lot of mistakes. We deal with a lot of paperwork and we create typos, overlook incorrect addresses, forget to format things correctly, mislabel files, etc. It's all well and good to tell people to 'be more careful,' but there's got to be a better way to put people into a mindset that cuts down on simple errors. Who's got a solution?" — *Pru, Executive Finance Assistant*

See comments below, and send your own question to Admin-Pro@nibm.net.